

SERVICE STANDARDS

Employee Commitment

We will always approach our working day with a positive 'can do' attitude.

We will have the opportunity to develop and improve our skills and knowledge. We always have the freedom to express opinion, ask questions and be involved in the planning of the work that affects us.

We feel valued and our working environment is supportive, diverse, trustworthy, honest and we always operate with integrity.

Enabling you to develop progress and achieve.

TEACHING & LEARNING

This is what we do, we inspire learners or support others to do so.

PROFESSIONAL

We will always maintain a professional appearance and approach. We are knowledgeable and up to date.

Our Values

ENVIRONMENT

We contribute to a positive environment both within our own organisation and that of our customers. We strive to exceed the needs of our customers.

CELEBRATION

We celebrate success, recognise achievement and strive to do better where improvement is identified.

ACCOUNTABLE

We are accountable for our actions, performance and results and resolve problems with a positive approach.